



**BEFORE THE VIDYUT OMBUDSMAN
Andhra Pradesh & Telangana**

:: Present ::

C. Ramakrishna

Date: 26-07-2014

Appeal No. 5 of 2014

Between

Sri. B. Subba Rao, S/o. B. Varadaiah, Kandukuru

... Appellant

And

1. The AE/Operation/APSPDCL/Kandukuru
2. The ADE/Operation/APSPDCL/Kandukuru
3. The DE/Operation/APSPDCL/Kandukuru

... Respondents

The above appeal filed on 01-04-2014 has come up for final hearing before the Vidyut Ombudsman on 09-06-2014 at Ongole. Respondents 1 to 3 above were present while the appellant was absent. Having considered the appeal and the oral submissions made by the respondents, the Vidyut Ombudsman passed the following:

AWARD

2. The appeal arose out of the grievance of the consumer that in spite of the CGRF ordering that the conversion of single phase 3 wire line to 3 phase 5 wire line shall be completed by 31-03-2013, the respondent officers have not completed the work.

3. The appellant stated in his appeal that he paid the required deposit for having a load of 9 kW; that he has been suffering from low voltage problem; that therefore he approached the CGRF on 12-02-2013; and that the respondent officers have not laid the 3 phase wire as on the date of his appeal.

4. A notice for hearing the appeal was issued to the respondents directing them to submit their written submissions in the matter, duly enclosing a copy of the appeal filed by the appellant.

5. The hearing was conducted on 09-06-2014 at Ongole. The appellant did not appear for the hearing. The respondents appeared for the hearing and stated that the work was since completed on 07-04-2014. The respondents have also submitted in writing about the same duly enclosing a copy of the letter written by the appellant to the respondent ADE stating that he is not pressing for compensation in view of the satisfactory completion of the work by the respondents. The appellant was contacted on phone to confirm whether or not the work was completed. The appellant affirmed that the work was since completed to his satisfaction.

6. Therefore, it is hereby ordered that the appeal is disposed of as resolved.

7. This order is corrected and signed on this 26th day of July, 2014.

VIDYUT OMBUDSMAN

To

1. Sri. B. Subba Rao, S/o. B. Varadaiah, D. No. 20-4-34, Near Andhra Bank, Kandukuru 523 105, Prakasham Dt.
2. The Asst. Engineer, Operation, APSPDCL, Town, Kandukuru, Prakasham Dt.
3. The Asst. Divisional Engineer, Operation, APSPDCL, Town, Kandukuru, Prakasham Dt.
4. The Divisional Engineer, Operation, APSPDCL, Kandukuru, Prakasham Dt.

Copy to:

5. The Chairperson, CGRF, APSPDCL, Behind Sreenivasa Kalyana Mandapam, Kesavayanagunta, Tirupati - 517 501.
6. The Secretary, APERC, 11-4-660, 5th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004.